Business Owners: Jessica Purser and Kari Dutton



		Initial Election		
Election Description	Election Reason (How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	1 Verification Below Required
IEP for Part D (Initial Election Period) MAPD plans ONLY (MA ONLY plans CANNOT be submitted with this election)	(1) Individuals just gaining Part D eligibility, and applying for a MAPD Plan Note: An IEP can only be used once and that is in its entirety, and in situations where a beneficiary loses Part B and then it is reinstated they can only enroll using a valid SEP or during AEP.	The individual has 7 months surrounding the latest eligibility month. (Eligibility being month Medicare became effective) An individual has the 3 months prior to their latest qualifying date with Medicare, the qualifying month and the 3 months following to sign an enrollment into a Medicare Advantage plan. Month Mo	If receipt date of enrollment by Cigna HealthSpring is before the individual's Part D effective date with Medicare then the effective date can be no sooner than the Part D effective date OR If the enrollment is received by Cigna HealthSpring after the individual's Part D effective with Medicare then the effective date will be the 1st of the month following the request.	Eligibility for this election should ALWAYS be verified using MARx.

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	Initial Election				
Election Description	Election Reason (How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	1 Verification Below Required	
ICEP for Part B (Initial Coverage Election Period) MA ONLY and MAPD plans dependent on the Election Reason	 (1) Individuals gaining Part B outside of the Part D eligibility window. If Part B was gained within the Eligibility window of Part D please refer to QRG002 - Initial Election Overlapping Eligibility Grid OR (2) If Parts A and B (Medicare dates) are effective the same month AND the individual is applying for a MA ONLY plan. (3) Individuals only having Part A and B and Part B was gained at a later month AND the individual is applying for a MA ONLY plan. Note: An ICEP can only be used once and that is in its entirety, and in situations where a beneficiary loses Part B and then it is reinstated they can only enroll using a valid SEP or during AEP. 	For Election Reasons 1 and 3 – the individual has 3 months before the Part B effective date with Medicare. Individual must sign enrollment within those 3 months. Month Month Month Month Month Month those 3 months. OR For Election Reason 2 – the individual has 7 months surrounding the month Parts A and B of Medicare became effective. An individual has the 3 months before their qualifying date with Medicare, the qualifying month and the 3 months following to sign an enrollment into a Medicare Advantage plan. Month	For Election Reasons 1 and 3 The Effective date must be same date that Part B is effective. OR For Election Reason 2 If receipt date of enrollment by Cigna HealthSpring is before the individual's Part B effective date with Medicare then the effective date can be no sooner than the Part B effective date OR If the enrollment is received by Cigna HealthSpring after the individual becomes effective with Medicare then the effective date will be the 1st of the month following the request.	Eligibility for this election should ALWAYS be verified using MARx.	

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	MAPD Age-In Election for Enrollment				
Election	Election Reason	Time of Eligibility		Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?	?)	(When will your coverage begin?)	Below Required
Second IEP for Part D (Initial Election for turning 65) MAPD plans ONLY (MA ONLY plans CANNOT be submitted with this election)	(1) If an individual turns 65 any time after the month of being granted all Parts A, B and D of their Medicare benefits for the first time, and applying for a MAPD plan Please Note: The individual MUST have been effective with Parts A, B and D of Medicare at some point before their 65th birthday month. Meaning If Medicare is becoming effective, for the first time, the same month that the individual turns 65, this is NOT a valid qualification.	For Election Reason 1 the inches 7 months surrounding the of their 65th birthday. An individual has the 3 months their qualifying month of birth, the qualifying month and the 3 month following to sign an enrollment is Medicare Advantage plan. Month Month Month Month Month Month 1 2 3 4 4 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	month before he he hiths into a Month 7 m per 65 in 8 9 20	For Election Reason 1 If receipt date of enrollment by Cigna HealthSpring is prior to the individual's 65 th birthday month then the effective date can be no sooner than the month that the individual turns 65. UNLESS—the individual's 65 th birthday falls on the 1 st day of the month, then the effective date will be the month before the individual turns 65 but cannot be sooner than the receipt date of the enrollment. OR If the enrollment is received by Cigna HealthSpring is after the individual's 65 th birthday, then the effective date will be the 1 st of the month following the request.	Eligibility for this election should ALWAYS be verified using MARx.

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MA Only Age-In Election for Enrollment					
Election	Election Reason	Time of Eli		Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should	you sign?)	(When will your coverage begin?)	Below Required
Turning 65 when applying for a MA ONLY plan MA ONLY plans ONLY	(1) If an individual turns 65 after the month of being granted Medicare benefits for the first time, and applying for a MA ONLY plan Please Note: The individual MUST have been effective with Parts A, B and D of Medicare at some point before their 65th birthday month	For Election Reason has 7 months surrous of their 65th. An individual has the their qualifying month qualifying month and following to sign an employed Medicare Advantage. Month Month Month Month Month 1 2 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3 months before of birth, the the 3 months nrollment into a	For Election Reason 1 If receipt date of enrollment by Cigna HealthSpring is prior to the individual's 65 th birthday month then the effective date can be no sooner than the month that the individual turns 65. UNLESS—the individual's 65 th birthday falls on the 1 st day of the month, then the effective date will be the month before the individual turns 65 but cannot be sooner than the receipt date of the enrollment.	Eligibility for this election should ALWAYS be verified using MARx.
should not be	Meaning			OR	
submitted with this election when turning	If Medicare is becoming effective, for the first time, the same month that the individual	Individuals only get 1 lifetime.	•	If the enrollment is received by Cigna	
65)	turns 65, this is NOT	Year born in	Turns 65 in	HealthSpring is after the individual's 65 th birthday, then the effective date	
		1953	2018	will be the 1 st of the month following	
		1954	2019	the request.	
		1955	2020	11010440011	
		1956	2021	_	

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MA OEP for Enrollment and Disenrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
MA Open Enrollment Period MAPD plans and MA ONLY plans permitted	MA plan enrollees may enroll in another MA plan or disenroll from their MA plan and return to Original Medicare. Individuals may make only one election during the MA OEP. Individuals may add or drop Part D coverage during the MA OEP. Individuals actively enrolled in either MAPD or MA-only plans can switch to: (1) MA-PD (2) MA-only (3) Original Medicare	MA OEP occurs: January 1 – March 31	Effective date for Enrollments will be the 1 st of the month following the request received by Cigna HealthSpring. Effective date for disenrollments will be the last day of the month in which the request was received by Cigna HealthSpring.	Completed Plan Change OR Signed document requesting to be disenrolled. Eligibility for this election should ALWAYS be verified using MARX.
MA Open Enrollment Period – ICEP Extension MAPD plans and MA ONLY plans permitted	MA plan enrollees may enroll in another MA plan or disenroll from their MA plan and return to Original Medicare. Individuals may make only one election during the MA OEP. Individuals may add or drop Part D coverage during the MA OEP. New Medicare beneficiaries who enrolled in either an MAPD or MA-only plan during their ICEP can switch to: (1) MA-PD (2) MA-only (3) Original Medicare	MA OEP occurs: The month of entitlement to Part A and Part B – the last day of the3rd month of entitlement Month	Effective date for Enrollments will be the 1 st of the month following the request received by Cigna HealthSpring. Effective date for disenrollments will be the last day of the month in which the request was received by Cigna HealthSpring.	Completed Plan Change OR Signed document requesting to be disenrolled. OR Eligibility for this election should ALWAYS be verified using MARx.

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SEP for Enrollment and Disenrollment					
Election Description	Election Reason (How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	No Verification Needed	
Currently have LIS or Medicaid (Low Income Subsidy) MAPD and MA ONLY plans permitted	This SEP allows an individual to enroll in, or disenroll from, an MA plan once per calendar-quarter during the first nine months of the year.	This SEP can be used once during each of the following time periods: • January – March, • April – June, and • July – September. It may not be used in the 4 th quarter of the year (October – December). The SEP is considered "used" based on the month in which the individual makes the election (i.e., application date of the enrollment request). For Current MMP Customers with FULL Medicaid: See information under the U election	Effective date will be the 1st of the month following the request received by Cigna HealthSpring. **Limitation for CARA "At-Risk" Status: Beneficiaries cannot use this SEP to change plans while this designation is in place.	SEP requested on app Eligibility for this election should ALWAYS be verified using the Last Dual SEP Use Date field in MRDE and checked in MARx.	

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SEP for Enrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	No Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Needed
Newly Gaining or Recent Changes to LIS or Medicaid (Low Income Subsidy) MAPD plans and MA ONLY plans permitted	An SEP is provided for individuals who receive "Extra Help." It includes those who: (1) Become eligible for any type of assistance from the Title XIX program (including "partial duals" who receive cost sharing assistance under Medicaid) and individuals who qualify for LIS (but who do not receive Medicaid benefits); (2) Lose eligibility for any type of assistance; and (3) Have a change in the level of assistance they receive (e.g., stop receiving Medicaid benefits, but still qualify for LIS, those who have a change in cost sharing).	For Election Reasons 1, 2 and 3 The SEP allows the individual one opportunity to make an election within three months of any of the changes noted above, or notification of such a change, whichever is later. NOTE: Use of this SEP does not count towards the once per calendar quarter limitation Current MMP customers: If not in active CARA risk status and has FULL Medicaid, this election can be used to disenroll from the MMP plan to enroll in a Medicare Advantage plan (MAPD and MA Only permitted)	For Election Reasons 1, 2 and 3 Effective date will be the 1st of the month following the request received by Cigna HealthSpring.	*Note: Medicaid MUST be verified if the customer is enrolling into a "TotalCare" SNP.

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SEP for Enrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
EGHP (Employer Group Health Plan) MAPD plans and MA ONLY plans permitted	 (1) An individual disenrolling from an 'employer insurance policy' to enroll into a Medicare Advantage plan. OR (2) An individual disenrolling from a Medicare Advantage plan to enroll into an 'employer insurance policy.' 	For Elections Reasons 1 and 2 the individual can sign an enrollment request at any time that employer coverage or Medicare Advantage coverage is active. OR If individual has stated coverage is terming, the individual has the month of the separation and two full calendar months after the separation to request a new enrollment.	For Elections Reasons 1 and 2 An individual may select an effective date that is up to 3 months after the month in which the individual completed an enrollment or disenrollment request.	Individual's attestation to having/lost employer/retiree coverage

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SEP for Enrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
Moving In or Out of the Service Area MAPD plan and MA ONLY plans permitted	 (1) Individuals who will have a new Medicare Advantage or Part D plan available to them as a result of a permanent move. OR (2) Individuals who are no longer eligible to be enrolled in their previous Medicare Advantage or Part D plan due to a change in permanent residence outside of the service are. OR (3) Individuals who were not eligible for MA because they were incarcerated and have now been released. 	If the Individual notifies Cigna HealthSpring prior to the move the individual has the month before the move, the month of the move and two full calendar months after the move to request a new enrollment If the move has taken place prior to notifying Cigna HealthSpring, the individual has the month of the notification to Cigna HealthSpring and two full calendar months after the notification Month Month Month 1 2 3 Before After	An individual may chose an effective date of up to three months after the enrollment request is received by Cigna HealthSpring. However, the effective date cannot be sooner than the individual's move takes place, if notified in advance.	Date of move OR Sign date as date of notification

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	SEP for Enrollment					
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification		
Loss of SNP (Special Needs Plan) MAPD plans and MA ONLY plans permitted	(1) An individual who is no longer eligible for the SNP because they no longer meet the specific special needs status. This applies to Cigna-HealthSpring's IB (Traditions) and Dual (TotalCare) plans. OR (2) An individual having a chronic condition who is currently in a plan that does not focus on their chronic condition This applies to Cigna-HealthSpring's Chronic (Achieve) plans For a current individual further research may need to be completed in the system. (Notes, etc.)	For Election Reason 1 the individual has the month that he/she is deemed no longer qualified and ends when the individual makes an enrollment request or three months after they are no longer eligible. For Election Reason 2 If an individual is found to not have the chronic condition after the enrollment has taken place, individual will qualify to change plans. This begins when individual is notified of findings and continues for two full calendar months after the month of the notification. (Additional research in the system will need to be completed to determine this)	For Election Reason 1 Effective date will be the 1st of the month following the request received by Cigna HealthSpring.	Customer attestation to losing SNP eligibility OR Loss of SNP alert on customer account in QNXT		

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SEP for Enrollment					
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification	
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required	
Involuntary Loss of Creditable Coverage MAPD plans ONLY (MA ONLY plans CANNOT be submitted with this election)	 (1) An individual involuntarily losing their Creditable Coverage. OR (2) An individual that has had a reduction in their Creditable Coverage that deems it no longer 'creditable.' (losing Part D) This loss cannot be due to premium non-payment. 	For Election Reasons 1 and 2 an individual has the month that he/she is notified of the loss of creditable coverage and ends two months either after the loss (or reduction) occurs or the individual receives the notice, whichever is later. If the notice was received after the loss: OR If the loss was received after the notice: Month Mont	For Elections Reasons 1 and 2 An individual may select an effective date that is up to 3 months after the month in which the individual completed an enrollment request.	OR Letter stating date of reduction	

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SEP for Enrollment and Disenrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
FEMA – Declared Weather Related Emergency or Major Disaster MAPD plans and MA ONLY plans permitted	An individual affected by a disaster or other emergency declared by a Federal, state or local government entity who were unable to make an election during another valid election period. Individuals that qualify MUST meet all below criteria: Reside, or resided at the start of the SEP eligibility period, in an area for which a federal, state or local government entity has declared a disaster or other emergency or they do not reside in an affected area but rely on help making healthcare decisions from one or more individuals who reside in an affected area; and Were eligible for another election period at the time of the SEP eligibility period; and Did not make an election during that other valid election period due to the disaster or other emergency.	The SEP starts as of the date the declaration is made, the incident start date or, if different, the start date identified in the declaration, whichever is earlier. The SEP ends 2 full calendar months following the end date identified in the declaration or, if different, the date the end of the incident is announced, whichever is later.	Effective date will be the 1st of the month following the request received by Cigna HealthSpring.	Signed enrollment request indicating current address and address at time of disaster if different. AND SEP indicated on the application

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SEP for Enrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
Chronic SNP (Special Needs Plan) MAPD plans and MA ONLY plans permitted	An individual that has a severe or disabling chronic condition as specified by the plan (diabetes). Individuals only get 1 election per lifetime.	An individual has when he/she has been deemed to have a qualifying condition, and will end once he/she uses this SEP.	Effective date will be the 1st of the month following the request received by Cigna HealthSpring.	Chronic SNP Attestation indicated on application OR Verbal attestation of Chronic Condition by Individual
		SEP for Enrollment		
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
5 Star Plan MAPD plans and MA ONLY plans permitted	An individual must be Medicare eligible and meet any requirements to enroll in that plan (e.g., live within the service area, as well as requirements regarding end stage renal disease.)	As overall ratings are assigned for the plan contract year (January through December), an individual may sign anytime within the 5 star rating year. Individuals may only use this election one time from Dec 8 th through November 30 th of the following year in which the organization has been granted a 5-star overall rating.	Effective date will be the 1 st of the month following the request received by Cigna HealthSpring.	Signed enrollment request into applicable 5-Star plan.

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SEP for Enrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	No Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Needed
Non Renewals MAPD plans and MA ONLY plans permitted	An individual enrolled with a Medicare Advantage plan that will be affected by plan or contract non-renewals and plan service area reductions that are effective Jan 1 of the contract year.	An individual has from Dec 8 before the non-renewal date and through Feb of the following year.	Effective date will be the 1 st of the month following the request received by Cigna HealthSpring.	SEP requested on app
		SEP for Enrollment		
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
Voluntary Contract Terminations (TOP/Term Of Plan) MAPD and MA ONLY plans permitted	An individual enrolled with a Medicare Advantage plan that will be affected by a termination of contract by the Medicare Advantage organization or a modification or termination of the contract by mutual consent. Effective date of termination must be a date other than Jan 1, if Jan 1, refer to Non-Renewals.	An individual has two months before the proposed termination effective date and one full calendar month after the month of which the termination occurs.	An individual may select the effective date for the month after the receipt of the enrollment request or an effective date that is up to 2 months after the month in which the individual completed an enrollment request.	Date of termination

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SEP for Enrollment				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
Involuntary Contract Terminations (TOP/Term of Plan) MA ONLY and MAPD plans permitted	An individual enrolled with a Medicare Advantage plan that will be affected by MA organization contract terminations by CMS. Effective date of termination must be a date other than Jan 1, if Jan 1, refer to Non-Renewals.	An individual has the month before the termination and through the 2 months after the effective date of the termination.	An individual can chose their effective date up to three months after the receipt of the requested enrollment.	Date of termination
		SEP for Enrollment		
Election Description	Election Reason (How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	1 Verification Below Required
Retroactive Medicare Entitlement Determination MAPD plans and MA ONLY plans permitted	If a Medicare entitlement determination is made retroactively, and the individual has not been provided the opportunity to elect a Medicare Advantage plan during his/her ICEP; these individuals will be allowed to elect a MA plan offered by the Medicare Advantage organization.	An individual has the month the individual receives the notice of the Medicare entitlement determination and continues for two additional months after the month in which the notice was received.	Effective date will depend on the situation but is not earlier than the first day of the month in which the notice of the Medicare entitlement determination is received by the individual.	Date of letter from Medicare stating retroactivity made

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SEP for Enrollment or Disenrollment				
Election Description	Election Reason (How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	1 Verification Below Required
Disenrollment from Part D to Enroll in or Maintain Other Cred Coverage	(1) An individual may disenroll from a Part D plan to enroll in or maintain other creditable drug coverage (such as TriCare or VA). Disenrollment from a MAPD plan only (2) An individual may enroll into a MA Only plan from a MAPD plan to maintain other creditable coverage. Enrollment into a MA ONLY plan ONLY	For Election Reason 1 and 2 an individual has anytime during which the individual has Tricare or VA coverage.	For Election Reason 1 and 2 Effective date will be the 1 st of the month following the request received by Cigna HealthSpring.	Note on request that individual has Tricare or VA
Election	Election Reason	EP for Enrollment or Disenrol		4)/::::
Description	(How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	1 Verification Below Required
SEP for CMS and State- Initiated Enrollments	Individuals who are enrolled into a plan by CMS or a State (i.e., through passive enrollment, autoenrollment, facilitated enrollment, and reassignment) have an SEP to disenroll from their new plan or enroll into a different plan.	The SEP permits a one time election within three months of the effective date of the assignment, or notification of the assignment, whichever is later. It allows the individual to make an election before the enrollment is effective in the receiving plan or after the coverage in the receiving plan starts. This SEP must be used within three months of the start of coverage in the receiving plan. In the case where the notice is sent after the coverage in the receiving plan starts, the SEP ends three months after the date of the notice	Effective date will be the 1st of the month following the request received by Cigna HealthSpring.	Signed Enrollment Request identifying passive enrollment, auto enrollment, facilitated enrollment, etc The source of enrollment should be verified in the processing system.

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SEP for Enrollment or Disenrollment					
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification	
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required	
P.A.C.E (Program of Allinclusive Care for the Elderly) MAPD and MA ONLY plans permitted	 (1) An individual may disenroll from a MA plan at any time in order to enroll in P.A.C.E. OR (2) An individual may disenroll from P.A.C.E to enroll in a MA plan. 	For Election Reason 1 an individual can sign a disenrollment request any time he/she has the P.A.C.E coverage. OR For Election Reason 2 an individual has beginning the date of the disenrollment and until the individual elects a MA plan, or up to two full calendar months, whichever is earlier.	For Election Reason 1 and 2 Effective date will be the 1st of the month following the request received by Cigna HealthSpring.	P.A.C.E indicated on the enrollment request	
		SEP for Disenrollment			
Election Description	Election Reason (How do you qualify?)	Time of Eligibility (When should you sign?)	Effective Date of Coverage (When will your coverage begin?)	1 Verification Below Required	
SEP65 MAPD plans and MA ONLY plans permitted	An individual may disenroll if she/he elected a Medicare Advantage plan during the initial enrollment period (IEP) for Part B surrounding their 65 th birthday. This is NOT an Age-In election for enrollment. Individuals entitled to Medicare before age 65 are not eligible for SEP65.	An individual has 12 months from the effective date of coverage into the original Medicare Advantage plan choice to disenroll at any time. This election is for disenrollments only. This is NOT a valid election for an enrollment into a Medicare Advantage plan.	Effective date will be the 1 st of the month following the request received by Cigna HealthSpring.	Research will need to be completed to confirm individual is still within 12 month window of initial enrollment request	

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Annual Election Period (AEP)				
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
A MAPD plans	Any Medicare eligible individual is eligible to enroll, make changes to existing enrollments, or disenroll.	An individual has October 15 th to December 7 th .	Effective date of all applications submitted during this time frame using this election will be Jan 1 of the following year.	Proof Medicare eligible
and MA ONLY plans				This will be verified in MARx
		ent Period for Institutionalized		
Election	Election Reason	Time of Eligibility	Effective Date of Coverage	1 Verification
Description	(How do you qualify?)	(When should you sign?)	(When will your coverage begin?)	Below Required
T	(1) An individual is moving into a Long Term Care Facility. (LTCF) (2) An individual currently	For Elections Reason 1 and 2 the individual has the month of the move and through the individuals stay in the LTCF. For Elections Reason 3 when the	For Election Reasons 1, 2 and 3 Effective date will be the 1st of the month following the request received	Non Traditions Plans: Date of Move Traditions Plans:
Election is at the bottom of the	(3) An individual currently resides in a LTCF. (3) An individual has recently moved out of a LTCF.	individual is moving out of a LTCF they have the month of the move and two full calendar months following to request a new enrollment.	by Cigna HealthSpring.	Facility Verification Form/ISNP Tool (Form includes name of facility, signature of facility
hierarchy and to be only used after all other elections have been exhausted	Institutionalized individuals can make an unlimited number of enrollment requests.	Mode July 1 2 S	Traditions plans are plans with benefits specific to institutionalized individuals. These plans are only available to those living in a LTCF.	worker, and have one questioned marked – been in facility 90 days or expects to be in facility 90 days)

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;	SEPs used by CMS Approval Only – Action Initiated by CMS – NOT TO BE DETERMINED BY SALES/ENROLLMENT					
S	And individual enrolled in a Low Performance Plan.	N/A	This will come through on online apps ONLY			
S	An individual involved in a CMS sanction.	N/A	N/A			
S	Non-U.S. Citizens who become Lawfully Present	N/A	N/A			
S	An individual affected by a MA Organization's Contract Violation	N/A	N/A			
S	Individuals not properly informed of Loss of Creditable Coverage	N/A	N/A			
S	An individual affected by a significant Network Termination, CMS will determine on a case by case scenario	N/A	N/A			
S	An individual that has a significant change in provider network, CMS will determine on a case by case basis	N/A	N/A			
S	Individuals whose enrollment or non-Enrollment into a Part D Plan is erroneous	N/A	N/A			
S	Individuals who Requested Materials in Accessible Formats Equal Time to Make Enrollment Decisions	N/A	N/A			